

	John McGivney Children's Centre School Authority Governance – Policy	P 1006
	Expressions of Concern	

POLICY

It is the policy of the John McGivney Children's Centre School Authority that complaints or expressions of concern should be received and handled with courtesy, diplomacy, promptness and clear communications. The John McGivney Children's Centre School Authority is committed to addressing public concerns in a fair, respectful and effective manner.

It is the policy of the John McGivney Children's Centre School Authority that anonymous complaints will not be addressed.

GUIDING PRINCIPLES

1. The John McGivney Children's Centre School Authority is guided by its values while addressing public concerns or complaints.
2. The John McGivney Children's Centre School Authority is committed to working cooperatively and responsibly with all members of the school community. We believe that the process of public concerns is an opportunity to improve relationships with our parents, students and community.
3. The John McGivney Children's Centre School Authority recognizes that on occasion there may be a disagreement with a decision and a dispute or complaint may arise.

RESOURCES

Document	Title
Vision and Mission	Mission and Vision
PR 1006	Expressions of Concern Procedure

PROCEDURE: GOVERNANCE: PR 1006

EFFECTIVE: 2023

AMENDED:

REPEALED:

REVIEW DATE: 2028